

2016 Football Bowl Game FAQ

What are the ticket prices?

Ticket prices listed in your 2016 Football postseason application are based on 2015 prices. All prices are determined by the bowl site and are subject to change. In the event we are unable to assign seats at the price level you request, you will automatically receive the next available price level.

**A \$10 handling fee will be applied to all postseason requests that are filled.*

How do I request 2016 Football postseason tickets?

Tickets may be requested online through your eTicket account at ArkansasRazorbacks.com. Please **only** request the locations to which you are willing to purchase tickets. If the Razorbacks are selected to participate in a bowl and we are able to fill your request, your credit card will automatically be charged for the number of tickets allotted to you. Requests will not be filled for bowl games the Razorbacks do not participate in.

Placement of an order does **NOT** guarantee tickets. Fans will be notified via e-mail by the Razorback Ticket Center no later than December 10, 2016 if we are able to fill your postseason request and how many tickets will be allotted to you.

Once I place my request, are my tickets guaranteed?

Placement of an order does not guarantee tickets. Fans will be notified via e-mail the status of their order no later than December 10, 2016.

Is there a deadline to request tickets?

Pre-order requests for priority seating will be taken until December 2nd at 5 pm.

Does my Razorback Foundation donation help when requesting tickets?

Yes. All donations to the Razorback Foundation must be received by 5pm, on Friday, December 2nd to count towards your 2016 Football Postseason request. All bowl ticket requests are prioritized and allocated by priority points rank within your membership level.

Is there a limit as to how many tickets I can order?

The number of postseason tickets is subject to University of Arkansas allotments and based upon availability. Placement of an order does not guarantee receipt of tickets. Limits will be placed in the event requests exceed our allotment.

You may request as many tickets as you need, however the number of priority tickets you will receive is based on the following Razorback Foundation Membership Level guidelines:

FOOTBALL POSTSEASON TICKET PRIORITY LIMITS:

- Broyles-Matthews Platinum-18
- Broyles-Matthews Gold-14
- Broyles-Matthews Silver-12
- Super Hog-8
- Wild & Tush Hog-6
- Big Hog & Big Red-4
- Razorback Member & Non-Donors-4

Fans will be notified via e-mail the status of their order no later than December 10th.

I am not a Razorback Foundation member but I am a football season ticket holder, can I request tickets?

Yes, non-Razorback Foundation member season ticket holders may request tickets. However, all Razorback Foundation members receive first priority in allocation of tickets. To improve your priority ranking, [click here](#) to become a Razorback Foundation member or call 479-443-9000.

How are seats assigned?

For orders received prior to December 2nd at 5 pm, priority ranking for ticket allocation is as follows:

1. Current Razorback Foundation Members
2. Non-member football season ticket holder
3. General public

In the event we are not able to fill your order at the price level you requested, you will automatically be placed in the next available price level.

Although every effort will be made to keep all seats together, the Razorback Foundation and Ticket Center reserve the right to split your request into primary and secondary locations.

Placement of an order does not guarantee tickets. Fans will be notified via e-mail the status of their order no later than December 10th.

If I am a University of Arkansas student how do I order tickets?

Students who purchased a 2016-17 Access Pass prior to December 2nd will be eligible to request tickets online through ArkansasRazorbacks.com using the student bowl ticket link. There will be a designated block available for students. Seats are assigned on a first-come, first-served basis. Ticket purchase and distribution procedures for students will be communicated via email after the bowl site is announced.

When will I get my tickets?

Postseason tickets are shipped priority mail. Ship date is TBD after the bowl site is announced.

Can I have my tickets shipped to an address that is different than the permanent address listed on my account?

Yes, please notify the Razorback Ticket Center that you wish to ship your bowl tickets to an address that is different than the permanent address listed on your account by December 10, 2016.

Can I leave my tickets at will call? Where is that?

A will call option will be available for all ticket orders through the Razorback Ticket Center after Friday, December 9th.

All tickets ordered prior to Friday, December 9th will be mailed. Tickets ordered after December 9th will be available at the Razorback Ticket Center located at Baum Stadium.

The Razorback Ticket Center does not accept third party will call.

Can I leave my tickets under someone else's name?

No, will call name changes are not permitted.

Can I make a seat request?

Seating is done based on Razorback Foundation Priority Guidelines; due to the limited time to process bowl tickets specific seating requests may be made but are **not guaranteed**. Seats will be assigned based on the best yard line available, regardless of height.

Can I request my bowl tickets to be next to another person?

Yes, but all tickets will be seated with the **lowest** Razorback Foundation member's classification and priority point total and **are not guaranteed**. For fans who wish to sit together, each account in the group must indicate on their order they wish to sit together.

Does my child need a ticket?

Yes, all attendees require a ticket regardless of age.

If I decide I can no longer attend a game, can I request a refund?

In the event you need to update your postseason pre-order, changes or cancellations must be submitted in writing to the Razorback Ticket Center by December 7th, 2016. **NO REFUND REQUESTS OR CANCELLATIONS WILL BE ACCEPTED AFTER DECEMBER 7TH, 2016.**