

2016 Belk Bowl Game FAQ

What are the ticket prices?

Tickets for the Belk Bowl are \$92 and \$135. In the event we are unable to fill your request at the \$135 price point, you will be placed in the next available price level of \$92.

**Handling fees apply to all orders.*

How do I order tickets?

Tickets may be ordered online at ArkansasRazorbacks.com, by visiting or calling the Razorback Ticket Center at 800-982-4647. The Razorback Ticket Center hours are Monday – Friday from 8:30 am – 5:00 pm. Please note, due to high call volumes wait times may be longer than normal during this time. Fans are encouraged to order bowl tickets online by clicking [here](#).

Once I place my order, are my tickets guaranteed?

Placement of an order does not guarantee tickets. Fans will be notified via e-mail the status of their order no later than December 10th. In the event your order is reduced in quantity or cancelled, refunds will be issued.

Is there a deadline to order tickets?

Orders for priority seating will be taken until December 7th at 5 pm.

Orders placed after December 7th at 5 pm will be assigned based on availability on a first-come, first-served basis.

Does my Razorback Foundation donation help when requesting tickets?

Yes. All donations must have been received by 5 pm, on Wednesday, November 30th to count towards your 2016 Football Postseason request. All bowl ticket requests are prioritized and allocated by priority points rank within your membership level.

Is there a limit as to how many tickets I can order?

The number of postseason tickets is subject to University of Arkansas allotments and based upon availability. Placement of an order does not guarantee receipt of tickets. Limits will be placed in the event requests exceed our allotment.

You may request as many tickets as you need, however the number of priority tickets you will receive is based on the following Razorback Foundation Membership Level guidelines:

FOOTBALL POSTSEASON TICKET PRIORITY LIMITS:

- Broyles-Matthews Platinum-18
- Broyles-Matthews Gold-14
- Broyles-Matthews Silver-12
- Super Hog-8
- Wild & Tush Hog-6
- Big Hog & Big Red-4
- Razorback Member & Non-Donors-4

Fans will be notified via e-mail the status of their order no later than December 10th.

If I'm a non-Razorback Foundation member season ticket holder, can I order tickets?

Yes, non-Razorback Foundation members who are season ticket holders can request tickets. However, all Razorback Foundation members receive first priority in allocation of tickets.

How are seats assigned?

For orders received prior to December 7th at 5 pm, priority ranking for ticket allocation is as follows:

1. Current Razorback Foundation Members
2. Non-member football season ticket holder
3. General public

In the event we are not able to fill your order at the price level you requested, you will automatically be placed in the next available price level.

Although every effort will be made to keep all seats together, the Razorback Foundation and Ticket Center reserve the right to split your request into primary and secondary locations.

Placement of an order does not guarantee tickets. Fans will be notified via e-mail the status of their order no later than December 10th.

If I am a University of Arkansas student how do I order tickets?

Students who purchased a 2016-17 Access Pass prior to December 2nd @ 5:00 pm can order online through ArkansasRazorbacks.com using the student bowl ticket link. There will be a designated block available for students. Students can purchase **two** tickets per Access Pass. Seats are assigned on a first-come, first-served basis. Student tickets are \$92.

When will I get my tickets?

Tickets are sent Print-at-Home via email. Emails containing the PDF tickets will be sent beginning the week of December 12th.

Can I make a seat request?

Seating is done based on Razorback Foundation Priority Guidelines; due to the limited time to process bowl tickets specific seating requests can be made but are **not guaranteed**.

Can I request my bowl tickets to be next to another person?

Yes, but all tickets will be seated with the **lowest** Razorback Foundation member's classification and priority point total and **are not guaranteed**. For fans who wish to sit together, each account in the group must indicate on their order they wish to sit together.

Can I have my tickets shipped to an email address that is different than the permanent email address listed on my account?

Yes, when placing your order, please notify the Razorback Ticket Center operator that you wish to email your bowl tickets to an email address that is different than the permanent email address listed on your account.

What sections are the Arkansas sections at Bank of America Stadium?

The University of Arkansas sections at Bank of America Stadium are:

\$135 Club Sections include – 344, 345, 346, 347, 348, 349, 350, 351

\$92 Sections include – 132, 133, 134, 135, 136, 137, 138, 139, 140, 102, 252, 253, 254, 255, 256, 201, 202

Does my child need a ticket?

Every child 12 months and older is required to have a game ticket to enter the stadium. Any child under the age of 12 months admitted without a ticket must share a seat with an accompanying adult.

Where can I park?

For more parking information, please visit BelkBowl.com.

If I decide I can no longer attend the game, can I request a refund?

In the event you need to update your postseason pre-order, changes or cancellations must be submitted in writing to the Razorback Ticket Center by December 7th, 2016. **NO REFUND REQUESTS OR CANCELLATIONS WILL BE ACCEPTED AFTER DECEMBER 7TH, 2016.**