



**2017**  
**University of Arkansas**

**Razorback Men's &  
Women's Tennis**

**A-Z Fan Guide**



### 2017 Men's Home Schedule

Saturday	January 14	Tulsa	1:00 pm
Friday	January 20	SMU	6:00 pm
Sunday	January 22	Texas	1:00 pm
		Illinois St.	TBA
Saturday	February 4	Oklahoma	6:00 pm
Saturday	February 11	Lamar	10:00 am
		UMKC	3:00 pm
Saturday	February 18	Jackson St. (Quad)	10 am
Thursday	March 16	South Carolina	6:00 pm
Saturday	March 18	Florida	6:00 pm
		New Orleans (DH)	TBA
Thursday	March 23	Mississippi St.	6:00 pm
Saturday	March 25	Auburn	6:00 pm
		Saint Louis	TBA
Friday	April 14	Kentucky	6:30 pm
Sunday	April 16	Vanderbilt	1:00 pm

*Note: Occasionally match times may be adjusted, please check the men's tennis schedule at [ArkansasRazorbacks.com](http://ArkansasRazorbacks.com) to confirm the correct match time.*

### 2017 Women's Home Schedule

Sunday	February 5	Oklahoma	12:00 pm
Monday	February 20	Wichita State	12:00 pm
Monday	February 20	Cornell	5:00 pm
Friday	February 24	Illinois	6:00 pm
Friday	March 3	Missouri	6:00 pm
Friday	March 10	LSU	6:00 pm
Sunday	March 12	Texas A&M	1:00 pm
Friday	March 24	Florida	6:00 pm
Sunday	March 26	South Carolina	12:00 pm
Friday	April 7	Georgia	6:00 pm
Sunday	April 9	Tennessee	12:00 pm

*Note: Occasionally match times may be adjusted, please check the women's tennis schedule at [ArkansasRazorbacks.com](http://ArkansasRazorbacks.com) to confirm the correct match time.*





## A-Z QUICK REFERENCE GUIDE

*For additional information regarding the University of Arkansas and the city of Fayetteville, please visit our website at [www.ArkansasRazorbacks.com](http://www.ArkansasRazorbacks.com) OR [www.experiencefayetteville.com](http://www.experiencefayetteville.com)*

### ATM's

There are no ATM machines located at either the indoor or outdoor tennis courts.

### CAMERA POLICY

Point-and-shoot cameras are permitted inside the facility. However, professional camera equipment, camera bags and camera lenses exceeding 6" in length, monopods, tripods and video cameras are prohibited inside the facility. Flash photography is not permitted. Any capture of images still or motion for the purposes of advertising, promotions, trade or resale by patrons is prohibited. The recording of events and the public distribution without prior written permission is a violation of Southeastern Conference and University of Arkansas policies.

### CONCESSIONS

There are no concession stands operating at either the indoor or outdoor tennis courts for regular season matches. There are no vending machines in the tennis facility. **Outside food or beverages are permitted. We ask fans to throw their trash in any of the trash receptacles that are available.**

### DIRECTIONS TO THE TENNIS FACILITY

The University of Arkansas campus is accessed from Interstate 540 at three major exits: 60 (Razorback Road), 62 (Martin Luther King Blvd.) and 63 (Wedington Road). The core athletic facilities (with the exception of Baum Baseball Stadium and the Tyson Indoor Track Center) are located between Razorback Road on the west and Stadium Drive on the east and Maple Street on the North and Sixth Street (Martin Luther King Blvd) on the South.

Indoor Venue:	Dills Indoor Courts
Outdoor Venue:	George M. Billingsley Tennis Center
Location:	Corner of Nettleship Street and Graham Street
Address: -	1503 Nettleship Street - Fayetteville, AR 72701 (the best physical address for use with a GPS and/or computer mapping applications)

For an athletic facilities map, please go to [www.ArkansasRazorbacks.com](http://www.ArkansasRazorbacks.com) (click on Facilities, click on Interactive Map, click on the facility in the lower right corner of that map).



### **DISABILITY SEATING**

Wheelchair and companion seating is available in the Tennis Facility. There is an elevator to the upper level seating area where you can view both the indoor and outdoor courts. Access to the elevator by entering the outdoor gate just on the east side of the indoor court and walk to the southeast doors.

### **DOORS OPEN/DOOR LOCATION**

Fan access to the Tennis Facility will be one (1) hour prior to the start of match. Public entrance to the indoor courts are the north doors to the Dills Indoor Court facility. Public entrance to the outdoor courts are accessed by walking on the outside of the indoor facility and using the southeast doors or continuing on to the outdoor bleachers.

### **ELEVATOR**

There is one elevator, located on the south end of the indoor courts in the east hallway. **The elevator is available for use by the general public.**

### **EVACUATION**

In case of the need for evacuation, instructions will be given over the public address system. Event Staff will assist in directing fans to the appropriate exits from the Tennis Facility.

### **EVENT POLICIES**

Rowdy, threatening, unsafe or inappropriate conduct including profane, racial, sexist, abusive or intimidating comments or actions, fighting, smoking, drunkenness and throwing of any object in the tennis facility will not be tolerated and can result in ejection. UA policy strictly prohibits anyone from entering the sideline or field without proper credentials. The UA reserves the right to remove a fan from the premises if, in the sole discretion of event management personnel, the fan's conduct endangers or disrupts the environment. Re-entry is permitted. Public address announcements are restricted to event management information and emergency situations only.

### **FAN CODE OF CONDUCT**

Razorback fans are the best of the best. They model this by loudly supporting the Razorbacks and displaying respect and good sportsmanship toward the visiting team and visiting fans. The NCAA, SEC and UA have assigned a high priority to assuring athletic events are conducted in a safe and enjoyable atmosphere which promotes good sportsmanship by spectators, student-athletes and coaches. We request your cooperation by supporting the participants, officials, those around you, and event management in a positive manner and treating others with courtesy and respect.





### **INCLEMENT WEATHER**

In the event of inclement weather, instructions will be relayed via the public address system. Event personnel will assist you per instructions provided. If the match is adjusted in any way, updated information regarding the schedule will be available on [www.arkansasrazorbacks.com](http://www.arkansasrazorbacks.com).

### **LOST CHILDREN**

Parents/guardians with a lost child should contact the nearest event personnel. That person will then contact the proper personnel to insure the quickest remedy to the situation.

### **LOST & FOUND**

Please bring any found items to the west end of the Indoor Club area and give to the event manager or the media relation person. After the event, all unclaimed items will be turned over to our facilities management office located in room 116 in Barnhill Arena. If you have any questions please contact Kathi George at 479-575-4959.

### **MEDIA INQUIRES**

Media inquiries should be handled by the Razorback Athletics Media Relations Department at 479-575-2751.

### **MEDICAL ASSISTANCE**

Please report any medical assistance needs to event personnel for assistance.

### **MERCHANDISE & MATCH PROGRAMS**

There are no merchandise sales at the tennis facility. The closest is at Hog Heaven across Razorback Road in the southwest corner of Bud Walton Arena. Complimentary match programs are available at the marketing and promotions table between the stands on the north side of the indoor courts and also upstairs in the Indoor Club Area.

### **PARKING**

Public parking is very limited on campus prior to 5 p.m. on weekdays. However, parking is free in most lots after 5 p.m. on weekdays and on weekends. Public parking will be available for all our home matches in the west end of Parking lot 46 (the part of Lot 46 directly in front of the indoor tennis facility). You may access parking maps on the University of Arkansas Transit and Parking website at [www.parking.uark.edu](http://www.parking.uark.edu). Parking anywhere else on campus during the regular work week (Monday-Friday 7am- 5pm) you will be subject to ticketing and/or being towed. Please double check all signage upon entering any lot to insure that you are parked in an available lot and understand any conditions associated with parking in that area.

## PROHIBITED ITEMS



# RAZORBACK EVENT POLICIES



### THE FOLLOWING ARE NOT PERMITTED

Alcoholic beverages  
Baby seats/baby strollers  
Backpacks  
Bags of all types, except when used medical or childcare needs  
Beach Balls, inflatable toys or laser pointers  
Coolers, containers or ice chests  
Drones  
Explosives, guns, knives or weapons  
Folding chairs or stools  
Food and beverages  
Noisemakers of any type (i.e. bells, horns, whistles, etc.)  
Personal heaters  
Re-Entry (per SEC policy)  
Tobacco of any kind including e-cigarettes  
Selfie Sticks  
Umbrellas  
Video cameras

# NO

### THE FOLLOWING ARE PERMITTED

Purses 14"x10"x10" or smaller  
Cameras with a 6" lens or less  
Service animals with identification  
Carried rain gear, blankets or coats  
Stadium seats without armrests and less than 16" wide  
Pre-approved signs of poster board size or less  
Wheelchairs for ADA ticket holders

# YES

Prohibited items must be returned to the owner's car or discarded.

Venue security reserves the right to search all items or further prohibit items not included above if deemed inappropriate or present a safety or security risk. Unlawful items are subject to confiscation, and the person in possession of such items is subject to arrest.

For more information regarding game day policies, please go to [ArkansasRazorbacks.com](http://ArkansasRazorbacks.com).

Remember "If you see something, say something"

Thank you in advance for your continued support and adherence to these policies and procedures.



### **SCHEDULE OF EVENTS**

For a complete schedule of regular season home events, log on to [ArkansasRazorbacks.com](http://ArkansasRazorbacks.com). Championship events such as NCAA First and Second Round Competition or the NCAA Championship finals can be found at ([www.ncaa.com](http://www.ncaa.com)).

### **SMOKING/TOBACCO FREE**

Effective July 1, 2008 The University of Arkansas campus became tobacco free. This means no cigarettes, pipes, cigars, dip or chew anywhere on campus and includes no exiting the tennis facility for tobacco use outside the facility or in the parking lot.

### **TELEPHONE NUMBERS**

Emergency: from a campus phone dial 9-911. From a cell phone dial 911.

UA Athletics Ticket Office: 479-575-5151

Campus Switchboard: 479/575-2000

U of A Police: 479-575-2222

Fayetteville Police Department: 479/587-3555

UA Student Health Center 479/575-4451

Washington Regional Medical Center: 479/713-1000

### **TICKET INFORMATION**

Admission to all regular season matches are free. Admission will be charged if the University of Arkansas host any NCAA Tournament.

For ticket information about other Arkansas sports call the Razorback ticket office at 1-800982-HOGS or by visiting [www.ArkansasRazorbacks.com](http://www.ArkansasRazorbacks.com)

### **THROWING ITEMS**

The throwing of items is strictly prohibited and will not be tolerated. Offenders are subject to removal from the facilities and/arrest.











