



2021
University of Arkansas

**Razorback Men's &
Women's Tennis
A-Z Fan Guide**



2021 Men's Home Schedule

Jan. 15	UN Omaha (DH)	3 p.m.
Jan. 30	Illinois State	4 p.m.
Feb. 3	Tulsa	4 p.m.
Feb. 10	Oklahoma	4 p.m.
Feb. 12	Oral Roberts	5 p.m.
Feb. 16	Louisiana	1 p.m.
Feb. 21	Ole Miss	1 p.m.
Feb. 28	Memphis	1 p.m..
Mar. 12	LSU	5 p.m.
Mar. 14	Texas A&M	1 p.m.
Apr. 2	Georgia	4 p.m.
Apr. 4	Tennessee	1 p.m.
Apr. 9	Auburn	2 p.m.
Apr. 11	Alabama	1 p.m.
Apr. 19-23	SEC Tournament	TBA

Note: Occasionally match times may be adusted, please check the men's tennis schedule at ArkansasRazorbacks.com to comfirm the correct match time.

2021 Women's Home Schedule

Jan. 29	Kansas	1 p.m.
Jan. 29	Oral Roberts	6 p.m.
Jan. 31	Kansas State	TBA
Feb. 12	Wichita State	3 p.m.
Feb. 18	Mississippi State	3 p.m.
Feb. 20	Ole Miss	12 p.m.
Feb. 26	Memphis	3 p.m.
Mar. 5	Vanderbilt	3 p.m.
Mar. 7	Kentucky	12 p.m.
Mar. 26	Auburn	5 p.m.
Mar. 28	Alabama	12 p.m.

Note: Occasionally match times may be adusted, please check the women's tennis schedule at ArkansasRazorbacks.com to comfirm the correct match time.





A-Z QUICK REFERENCE GUIDE

For additional information regarding the University of Arkansas and the city of Fayetteville, please visit our website at www.ArkansasRazorbacks.com OR www.experiencefayetteville.com

NEW IN 2021

In consultation with the Arkansas Department of Health (ADH), we will implement a number of measures to make your gameday experience as healthy and safe as possible including:

- All event staff and employees will wear **face coverings** at all times
- **All guests will be required to wear face coverings** (over the nose and mouth) from the time they get in line to enter the stadium until the time of exiting.
- **Lines will be queued**, following social distance guidelines with 6-foot distancing markers placed throughout the venue and strictly enforced..
- Handwashing/**Hand sanitizing stations** will be added throughout facilities to supplement restroom use.
- Extensive cleaning and sanitation efforts including **deep cleaning prior to games and disinfecting** of high frequency touchpoints throughout the event.
- **Reduced capacity** in venue, based upon current state Phase II social distancing standards.

ATM's

There are no ATM machines located at either the indoor or outdoor tennis courts.

CAMERA POLICY

Point-and-shoot cameras are permitted inside the facility. However, professional camera equipment, camera bags and camera lenses exceeding 6" in length, monopods, tripods and video cameras are prohibited inside the facility. Flash photography is not permitted. Any capture of images still or motion for the purposes of advertising, promotions, trade or resale by patrons is prohibited. The recording of events and the public distribution without prior written permission is a violation of Southeastern Conference and University of Arkansas policies.

CONCESSIONS

There are no concession stands operating at either the indoor or outdoor tennis courts for regular season matches. There are no vending machines in the tennis facility. **Outside food or beverages are permitted. We ask fans to throw their trash in any of the trash receptacles that are available.**

DIRECTIONS TO THE TENNIS FACILITY

The University of Arkansas campus is accessed from Interstate 540 at three major exits: 60 (Razorback Road), 62 (Martin Luther King Blvd.) and 63 (Wedington Road). The core athletic facilities (with the exception of Baum Baseball Stadium and the Tyson Indoor Track Center) are located between Razorback Road on the west and Stadium Drive on the east and Maple Street on the North and Sixth Street (Martin Luther King Blvd) on the South.

Indoor Venue:	Dills Indoor Courts
Outdoor Venue:	George M. Billingsley Tennis Center
Location:	Corner of Nettleship Street and Graham Street
Address: -	1503 Nettleship Street - Fayetteville, AR 72701 (the best physical address for use with a GPS and/or computer mapping applications)

For an athletic facilities map, please go to www.ArkansasRazorbacks.com (click on Facilities, click on Interactive Map, click on the facility in the lower right corner of that map).

DISABILITY SEATING

Wheelchair and companion seating is available in the Tennis Facility. There is an elevator to the upper level seating area where you can view both the indoor and outdoor courts. Access to the elevator by entering the outdoor gate just on the east side of the indoor court and walk to the southeast doors.

DOORS OPEN/DOOR LOCATION

Fan access to the Tennis Facility will be one (1) hour prior to the start of match. Public entrance to the indoor courts are the north doors to the Dills Indoor Court facility. Public entrance to the outdoor courts are accessed by walking on the outside of the indoor facility and continuing on to the outdoor bleachers.

ELEVATOR

There is one elevator, located on the south end of the indoor courts in the east hallway. **Due to COVID safety protocols, the elevator will be limited to working staff, team personnel, and ADA patrons. General spectators will not be allowed in the club area on the south end of the Indoor Facility and north end of the Outdoor Facility.**

EVACUATION

In case of the need for evacuation, instructions will be given over the public address system. Event Staff will assist in directing fans to the appropriate exits from the Tennis Facility.

EVENT POLICIES

Rowdy, threatening, unsafe or inappropriate conduct including profane, racial, sexist, abusive or intimidating comments or actions, fighting, smoking, drunkenness and throwing of any object in

the tennis facility will not be tolerated and can result in ejection. UA policy strictly prohibits anyone from entering the sideline or field without proper credentials. The UA reserves the right to remove a fan from the premises if, in the sole discretion of event management personnel, the fan's conduct endangers or disrupts the environment. Re-entry is permitted. Public address announcements are restricted to event management information and emergency situations only.

FAN CODE OF CONDUCT

Razorback fans are the best of the best. They model this by loudly supporting the Razorbacks and displaying respect and good sportsmanship toward the visiting team and visiting fans. The NCAA, SEC and UA have assigned a high priority to assuring athletic events are conducted in a safe and enjoyable atmosphere which promotes good sportsmanship by spectators, student-athletes and coaches. We request your cooperation by supporting the participants, officials, those around you, and event management in a positive manner and treating others with courtesy and respect.

INCLEMENT WEATHER

In the event of inclement weather, instructions will be relayed via the public address system. Event personnel will assist you per instructions provided. If the match is adjusted in any way, updated information regarding the schedule will be available on www.arkansasrazorbacks.com.

LOST CHILDREN

Parents/guardians with a lost child should contact the nearest event personnel. That person will then contact the proper personnel to insure the quickest remedy to the situation.

LOST & FOUND

Please bring any found items to the nearest event staff personnel. After the event, all unclaimed items will be turned over to our Guest Services office located in Bud Walton Arena. If you have any questions please contact Marc Giesen at 479-575-4823.

MEDIA INQUIRES

Media inquiries should be handled by the Razorback Athletics Media Relations Department at 479-575-2751.

MEDICAL ASSISTANCE

Please report any medical assistance needs to event personnel for assistance.

MERCHANDISE & MATCH PROGRAMS

There are no merchandise sales at the tennis facility. The closest is at Hog Heaven across Razorback Road in the southwest corner of Bud Walton Arena. Complimentary match programs are available at the marketing and promotions table between the stands on the north side of the indoor courts and also under the bleachers at the outdoor courts.

PARKING

Public parking is very limited on campus prior to 5 p.m. on weekdays. However, parking is free in most lots after 5 p.m. on weekdays and on weekends. Public parking will be available for all our home matches in the west end of Parking lot 46W (the part of Lot 46 directly in front of the indoor tennis facility). You may access parking maps on the University of Arkansas Transit and Parking website at www.parking.uark.edu. Parking anywhere else on campus during the regular work week

(Monday-Friday 7am- 5pm) you will be subject to ticketing and/or being towed. Please double check all signage upon entering any lot to insure that you are parked in an available lot and understand any conditions associated with parking in that area.

PROHIBITED ITEMS

PERMITTED ITEMS

- ✓ Bags in compliance with the SEC Clear Bag Policy ONLY
- ✓ Binoculars (no case)
- ✓ Cameras with lens of 6" or less (no case)
- ✓ Rain gear, blankets or coats
- ✓ Service dogs trained to aid patrons with a disability
- ✓ Stadium seats without armrests or pockets and less than 16" wide
- ✓ Wheelchairs & walkers for patrons with an ADA ticket ONLY
- ✓ Food and beverages

PROHIBITED ITEMS

➤ **Items must be returned to the owner's car or discarded prior to entry.**

- ✗ Alcoholic beverages
- ✗ Baby seats/carriers/strollers
- ✗ Beach Balls, inflatable toys, or laser pointers
- ✗ Coolers, ice chests or thermal containers
- ✗ Drones, laser pointers or inflatable balls/toys
- ✗ Firearms, knives, explosives, or weapons of any kind
- ✗ Folding chairs or stools
- ✗ Noisemakers of any type (i.e. bells, horns, whistles, etc.)
- ✗ Pets
- ✗ Re-Entry
- ✗ Selfie Sticks and/or Video Cameras
- ✗ Signs without prior approval of UA Athletics
- ✗ Tobacco of any kind including e-cigarettes
- ✗ Umbrellas

ARKANSAS CLEAR BAG POLICY



FOR MORE INFORMATION GO TO ARKANSASRAZORBACKS.COM

ENTER THE VENUE WITH ONE OF THESE APPROVED BAGS



A PLASTIC STORAGE BAG
NO LARGER THAN 1 GALLON,
RE-SEALABLE, CLEAR

OR



A CLEAR TOTE
PLASTIC, VINYL, OR PVC AND NO
LARGER THAN 12" x 6" x 12"
LOGOS NO LARGER THAN 4.5" x 3.4"
MAY BE DISPLAYED ON ONE SIDE

+



**CLUTCH PURSE
FOR PERSONAL ITEMS**
WITH OR WITHOUT A STRAP
NO LARGER THAN 4 1/2" x 6 1/2"

SCHEDULE OF EVENTS

For a complete schedule of regular season home events, log on to ArkansasRazorbacks.com. Championship events such as NCAA First and Second Round Competition or the NCAA Championship finals can be found at (www.ncaa.com).

SMOKING/TOBACCO FREE

Effective July 1, 2008 The University of Arkansas campus became tobacco free. This means no cigarettes, pipes, cigars, dip or chew anywhere on campus and includes no exiting the tennis facility for tobacco use outside the facility or in the parking lot.

TELEPHONE NUMBERS

Emergency: from a campus phone dial 9-911. From a cell phone dial 911.

UA Athletics Ticket Office:	479-575-5151
Campus Switchboard:	479/575-2000
U of A Police:	479-575-2222
Fayetteville Police Department:	479/587-3555
UA Student Health Center	479/575-4451
Washington Regional Medical Center:	479/713-1000

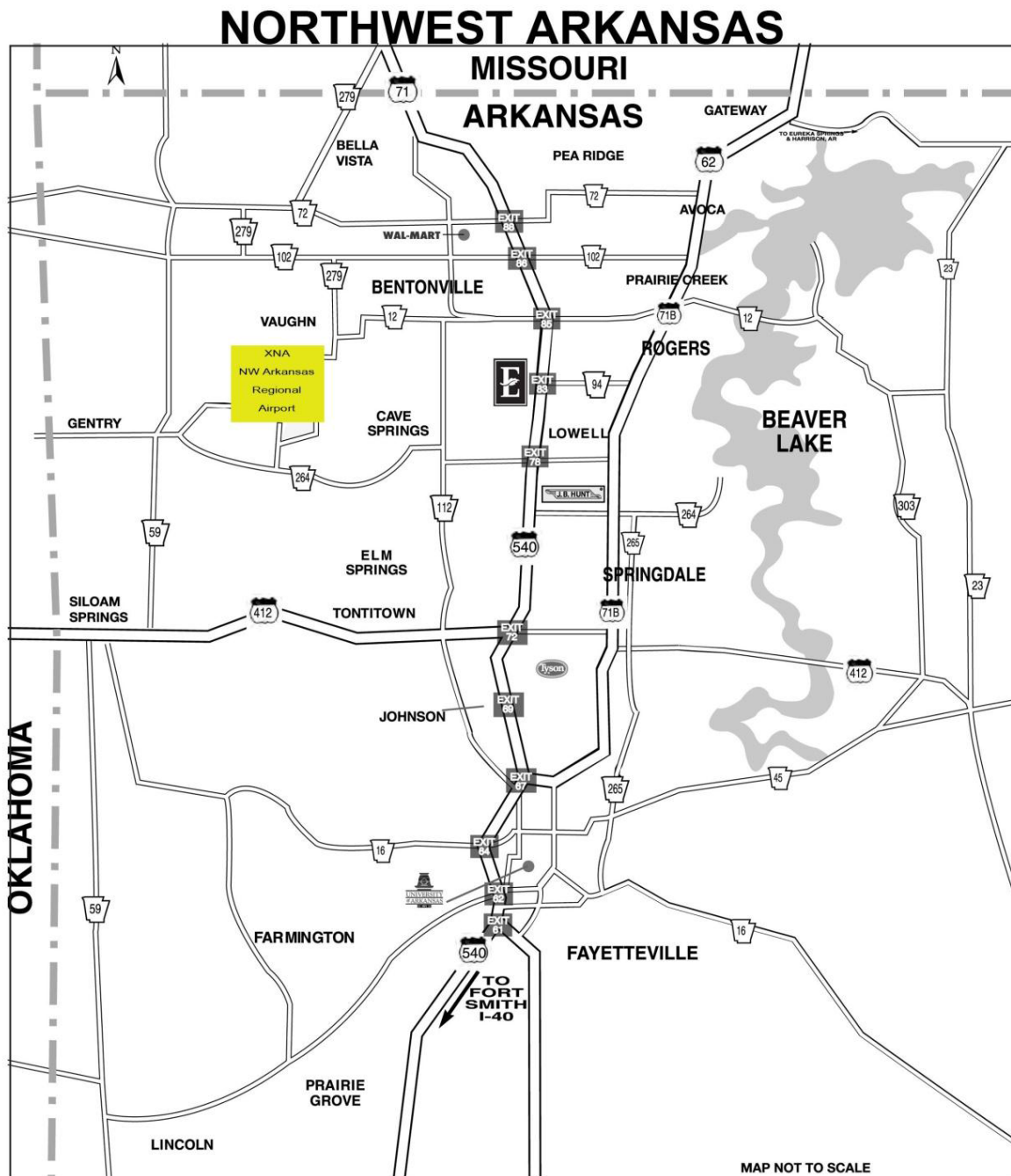
TICKET INFORMATION

Admission to all regular season matches are free. Admission will be charged if the University of Arkansas host any NCAA Tournament.

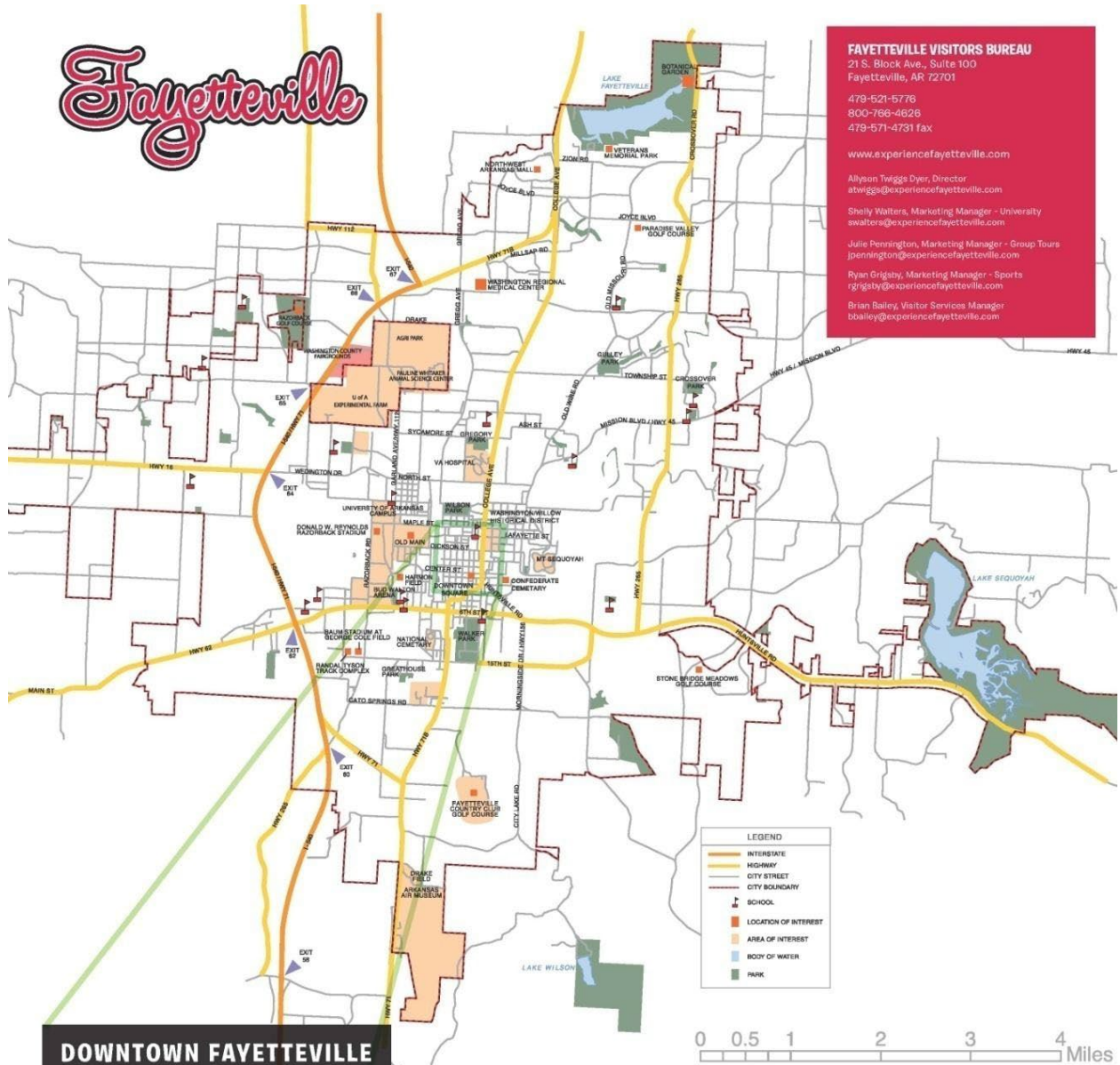
For ticket information about other Arkansas sports call the Razorback ticket office at 1-800982-HOGS or by visiting www.ArkansasRazorbacks.com

THROWING ITEMS

The throwing of items is strictly prohibited and will not be tolerated. Offenders are subject to removal from the facilities and/arrest.



Fayetteville



FAYETTEVILLE VISITORS BUREAU

21 S. Block Ave., Suite 100
Fayetteville, AR 72701

479-521-5776
800-766-4626
479-571-4731 fax

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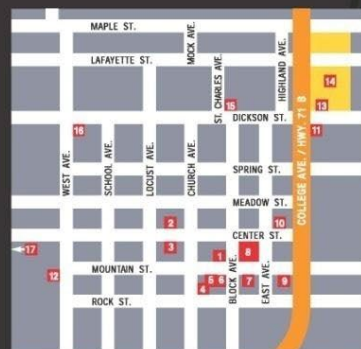
Shelly Walters, Marketing Manager - University
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DOWNTOWN FAYETTEVILLE



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| 1 Visitors Bureau | 11 Washington County Court House & Offices |
| 2 Ridge House | 12 Public Library |
| 3 Walker Stone House | 13 Headquarters House |
| 4 Police | 14 Washington-Willow Historic District |
| 5 Chamber of Commerce | 15 U.S. Post Office |
| 6 City Hall | 16 Walton Arts Center |
| 7 Town Center | 17 Clinton House Museum |
| 8 The Square | |
| 9 Federal Building | |
| 10 Center for Continuing Education (Global Campus) | |

**George M. Billingsley
Tennis Center-
Dills Indoor Courts**

